

#14/Suppl.D
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

CHAN

Serial No.: 09/482,969

Filed: January 12, 2000

Atty. File No.: 4366-6

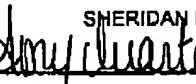
For: "AUTOMATIC GREETING FOR
CALL CENTERS"Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

) Group Art Unit: 2645

) Examiner: Anwah, Olisa

SUPPLEMENTAL
AMENDMENT AND RESPONSE

CERTIFICATE OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING
FACSIMILE TRANSMITTED TO THE UNITED STATES
PATENT AND TRADEMARK OFFICE TO (703) 872-9314
ON MAY 28, 2003.BY: 
SHERIDAN ROSS P.C.

Dear Sir:

INTRODUCTORY COMMENTS

Applicant submits this Supplemental Amendment and Response to address further the Office Action having a mailing date of February 5, 2003 (Paper No. 11). Please accept this Supplemental Amendment and Response in lieu of the amendment filed May 6, 2003. A Request for Extension of Time was previously filed, thereby extending the time period for response from May 5, 2003 to June 5, 2003. Although the Applicant believes that no fees are due for filing this Supplemental Amendment and Response, please credit any overpayment or charge any underpayment to Deposit Account No. 50-1602.

Please cancel Claim 3 and amend the above-identified patent application as follows:

DAVID P. ZINGER
 TODD P. BLAKELY
 GARY J. CONNELL
 SABRINA C. STAVISH
 JOSEPH E. KOVARIK
 SUSAN PRYOR WILLSON
 LEWIS D. HANSEN
 ROBERT R. BRUNELLI
 DOUGLAS W. SWARTZ
 BRUCE A. KUGLER
 BRENT P. JOHNSON
 DANA HARRIE CARDWELL
 BENJAMIN B. LIEB
 BRADLEY M. KNEPPER
 MIRIAM DRICKMAN TRUDELL
 SCOTT R. BIALECKI
 KENNETH C. WINTERTON
 ROBERT D. TRAVER, PH.D.
 CHRISTOPHER J. HUSSIN
 MARK L. YASKANIN

SHERIDAN ROSS

A Professional Corporation
 ATTORNEYS AND COUNSELORS AT LAW

1560 BROADWAY
 SUITE 1200
 DENVER, COLORADO 80202-5141

TELEPHONE (303) 863-9700
 FACSIMILE (303) 863-0223
 E-MAIL srlaw@sheridanross.com

PATENTS
 TRADEMARKS
 COPYRIGHTS

KERMITH F. ROSS
 1910-1986
 OF COUNSEL
 PHILIP H. SHERIDAN
 CRAIG C. GROSETH

TECHNICAL SPECIALISTS
 DENNIS J. DUPRAY, Ph.D.
 ANGELA K. DALLAS, Ph.D.
 CRAIG W. MUELLER

FACSIMILE COVER SHEET

TIME: _____

DATE: May 28, 2003

Please deliver the following page(s) to:

Name: Olisa Anwah, Examiner
 U.S. Patent Office

Facsimile Number: 703-872-9314

Our File Number: 4366-6

Your Ref. No.: Serial No. 09/482,969 filed January 12, 2000

Total Number of Pages, including this cover page: 13

Sender's Name: Douglas W. Swartz

MESSAGE:

Please find attached a Supplemental Amendment and Response.

PLEASE CONFIRM RECEIPT

If you do not receive all the pages, please call Amy Duarte at (303) 863-9700.

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